



# Business Registration

## Session Feedback Responses

Report Date: 2018-Apr-18      Period: 2018-Jan-01 to 2018-Mar-31  
 Environment: Production      Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
<b>How did you hear about this service?</b>		
Government Agent	388	11.17
Chamber of Commerce	71	2.04
Community Futures	58	1.67
Friend	462	13.30
Newspaper	9	.26
Other	998	28.73
Ministry	143	4.12
Municipality	56	1.61
Internet	1289	37.10
Total	3474	100.00
<b>Were the instructions easy to follow and understand?</b>		
Yes	3227	93.24
No	234	6.76
Total	3461	100.00
<b>Would you use the service again and/or recommend it to others?</b>		
Yes	3340	97.23
No	95	2.77
Total	3435	100.00
<b>Overall, how would you rate this service?</b>		
Excellent	1373	39.39
Very good	1655	47.48
Fair	408	11.70
Poor	30	.86
Very poor	20	.57
Total	3486	100.00
<b>If necessary, may we contact you about your comments?</b>		
Yes	1332	42.15
No	1828	57.85
Total	3160	100.00
Total Successful Sessions:		10590
Successful Sessions with Feedback Responses:		3374
Percentage of Sessions with Feedback Responses:		31.86