



# Business Registration

## Session Feedback Responses

Report Date: 2018-Jan-16      Period: 2017-Oct-01 to 2017-Dec-31  
 Environment: Production      Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
<b>How did you hear about this service?</b>		
Government Agent	274	9.97
Chamber of Commerce	42	1.53
Community Futures	38	1.38
Friend	414	15.07
Newspaper	5	.18
Other	802	29.20
Ministry	79	2.88
Municipality	33	1.20
Internet	1060	38.59
Total	2747	100.00
<b>Were the instructions easy to follow and understand?</b>		
Yes	2505	92.20
No	212	7.80
Total	2717	100.00
<b>Would you use the service again and/or recommend it to others?</b>		
Yes	2614	96.96
No	82	3.04
Total	2696	100.00
<b>Overall, how would you rate this service?</b>		
Excellent	1075	39.28
Very good	1261	46.07
Fair	354	12.93
Poor	30	1.10
Very poor	17	.62
Total	2737	100.00
<b>If necessary, may we contact you about your comments?</b>		
Yes	994	40.00
No	1491	60.00
Total	2485	100.00
Total Successful Sessions:		8601
Successful Sessions with Feedback Responses:		2662
Percentage of Sessions with Feedback Responses:		30.95