



Business Registration

Session Feedback Responses

Report Date: 2017-Oct-16 Period: 2017-Jul-01 to 2017-Sep-30
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	249	8.40
Chamber of Commerce	52	1.75
Community Futures	48	1.62
Friend	462	15.58
Newspaper	2	.07
Other	893	30.11
Ministry	85	2.87
Municipality	38	1.28
Internet	1137	38.33
Total	2966	100.00
Were the instructions easy to follow and understand?		
Yes	2716	92.44
No	222	7.56
Total	2938	100.00
Would you use the service again and/or recommend it to others?		
Yes	2827	96.68
No	97	3.32
Total	2924	100.00
Overall, how would you rate this service?		
Excellent	1194	40.30
Very good	1322	44.62
Fair	392	13.23
Poor	38	1.28
Very poor	17	.57
Total	2963	100.00
If necessary, may we contact you about your comments?		
Yes	1101	40.94
No	1588	59.06
Total	2689	100.00
Total Successful Sessions:		9293
Successful Sessions with Feedback Responses:		2889
Percentage of Sessions with Feedback Responses:		31.09