



# Business Registration

## Session Feedback Responses

Report Date: 2017-Jul-11      Period: 2017-Apr-01 to 2017-Jun-30  
 Environment: Production      Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
<b>How did you hear about this service?</b>		
Government Agent	383	10.86
Chamber of Commerce	45	1.28
Community Futures	59	1.67
Friend	548	15.54
Newspaper	2	.06
Other	1023	29.00
Ministry	106	3.01
Municipality	59	1.67
Internet	1302	36.92
Total	3527	100.00
<b>Were the instructions easy to follow and understand?</b>		
Yes	3244	93.06
No	242	6.94
Total	3486	100.00
<b>Would you use the service again and/or recommend it to others?</b>		
Yes	3358	97.00
No	104	3.00
Total	3462	100.00
<b>Overall, how would you rate this service?</b>		
Excellent	1407	40.19
Very good	1619	46.24
Fair	418	11.94
Poor	39	1.11
Very poor	18	.51
Total	3501	100.00
<b>If necessary, may we contact you about your comments?</b>		
Yes	1350	42.39
No	1835	57.61
Total	3185	100.00
Total Successful Sessions:		10813
Successful Sessions with Feedback Responses:		3396
Percentage of Sessions with Feedback Responses:		31.41