



Business Registration

Session Feedback Responses

Report Date: 2017-Jul-11 Period: 2017-Jan-01 to 2017-Mar-31
 Environment: Production Site: All

Date range is matched against the date on which feedback was recorded.

Feedback Question	Count	Percent
How did you hear about this service?		
Government Agent	459	11.19
Chamber of Commerce	71	1.73
Community Futures	68	1.66
Friend	626	15.26
Newspaper	6	.15
Other	1134	27.65
Ministry	162	3.95
Municipality	70	1.71
Internet	1506	36.71
Total	4102	100.00
Were the instructions easy to follow and understand?		
Yes	3807	93.45
No	267	6.55
Total	4074	100.00
Would you use the service again and/or recommend it to others?		
Yes	3929	97.18
No	114	2.82
Total	4043	100.00
Overall, how would you rate this service?		
Excellent	1631	39.75
Very good	1931	47.06
Fair	489	11.92
Poor	37	.90
Very poor	15	.37
Total	4103	100.00
If necessary, may we contact you about your comments?		
Yes	1535	41.05
No	2204	58.95
Total	3739	100.00
Total Successful Sessions:		11671
Successful Sessions with Feedback Responses:		3977
Percentage of Sessions with Feedback Responses:		34.08